



US-DC-Washington/Metro Mid-Level Network Engineer

Who we are

InfoStructures, Inc. is an IT services firm located in Rockville, MD. Since 1988 we have been commanding leading-edge technologies and techniques to improve the working lives of others. We are seeking an energetic, highly-motivated, qualified Network Engineer with the right attitude toward customer service. We place great value in the work our consultants do and in the difference their efforts make in people's lives.

What makes us different than other IT services companies? It's simple: the quality of our services and our attention to detail.

What experience you need:

Three years plus (3+) providing multi-platform networked systems support in an enterprise environment. You should have:

- ❑ Excellent oral and written communication skills, including an ability to deal with people at various levels, from technician to executive
- ❑ Superior problem-resolution skills
- ❑ Ability to weigh options and provide the most efficient and cost-effective solution from a number of options
- ❑ Strong track record in leading a technical team and in building client relationships

Strong working knowledge of installing, configuring, and troubleshooting products in as many of the following areas as possible:

- ❑ Microsoft Windows 2k(x) Server with a high-level understanding of Active Directory design and implementation, including scripting and Group Policy
- ❑ Microsoft Windows 2k(x) Terminal Services and HyperV.
- ❑ Microsoft System Center Configuration Manager and Operations Manager
- ❑ VMWare virtualization technologies. including server and desktop
- ❑ SAN platforms
- ❑ Helpdesk programs
- ❑ Enterprise Antivirus/Antispyware Technologies
- ❑ Microsoft Exchange Server 2k(x) including OWA implementations
- ❑ Experience with public-facing servers, SSL certificates
- ❑ Enterprise Backup software and solutions
- ❑ Monitoring and logging tools
- ❑ HP/Compaq and Dell servers
- ❑ PC configuration and patch distribution tools (e.g., Ghost, WSUS, ScriptLogic, SMS)
- ❑ DNS

- ❑ Strong connectivity background (TCP/IP, subnetting, knowledge of Cisco, Watchguard networking equipment)
- ❑ DMZ, firewall and perimeter device knowledge
- ❑ Microsoft SharePoint
- ❑ MS Office Suite
- ❑ Adobe Acrobat

What education/training/certification you need

Required:

- MCSE (Windows 200x)
- Bachelors degree (preferably in a technical discipline)
- ITIL Foundation Certificate

What you will do

You will provide on-site network engineering support services to an enterprise client running Windows 2k(x) Servers in a virtualized environment.

You will also:

- ❑ Develop procedures and administer servers
- ❑ Maintain/update Active Directory including Group Policy Objects
- ❑ Maintain Windows Security on servers and desktops
- ❑ Maintain Microsoft Service Center Configuration Manager and Operations Manager
- ❑ Deploy monitoring and logging tools
- ❑ Support and configure network backup systems
- ❑ Provide Tier III level support for Service Desk support team
- ❑ Refine/test backup and recovery processes
- ❑ Plan and configure security models for network access to servers and other network resources
- ❑ Plan, implement and provide advice on server and network (LAN/WAN) configurations and migrations
- ❑ Evaluate complex network requirements and resolve LAN- and WAN- and Internet-related connectivity issues; suggest improvements to client network infrastructures
- ❑ Identify, develop and improve techniques for centrally managing servers and clients
- ❑ Help create, implement and enforce policies and procedures for ITIL-focused enterprise management
- ❑ Develop technical reports and documentation
- ❑ Complete other duties as assigned

Where you will do it

You will be working directly for a client in Rockville, Maryland.

Benefits

InfoStructures provides a comprehensive benefits package that includes paid vacation, personal/sick days, employee health insurance coverage, and a 401(k)/profit sharing plan.

Please forward cover letter, resume and salary history/requirements to personnel@infostructures.com. Equal Opportunity Employer.